

## Agencies & Law Enforcement Contacts:

### List of Law Enforcement Agencies, Governmental Bodies, Cybersecurity Organizations (to be notified)

#### North America

- **United States of America**
  - **Department of Justice (DOJ)**
    - The DOJ investigates and prosecutes cybercrime. While not a first-responder, they become involved in significant cases.
    - **Contact Information:**
      - Website: <https://www.justice.gov/>
    - **Turnaround Time:** Involvement and turnaround time vary greatly depending on the scope and impact of the attack.
  - **State and Local Law Enforcement (e.g., State Police, Local Police Departments)**
    - For attacks impacting local systems or specific communities.
    - **Actionable Steps:** Contact your local police department's cybercrime unit or state police.
    - **Contact Information:** Varies by locality; search for local police department websites.
    - **How quickly to contact:** Immediately after discovering the attack, especially if there's a physical component or immediate threat.
    - **Typical Turnaround Time:** Initial response can be quick, but investigations can be lengthy.
- **Canada**
  - **Canadian Centre for Cyber Security (Cyber Centre)**
    - Canada's authority on cyber security, providing advice, guidance, and services.
    - **Contact Information:**
      - Website: <https://cyber.gc.ca/en/>
    - **How quickly to contact:** Report significant cyber incidents as soon as possible.
    - **Typical Turnaround Time:** Aims to provide prompt support and advice.
- **Mexico**
  - **National Guard (Guardia Nacional)**
    - Handles cybercrime investigations and prevention.
    - **Contact Information:**
      - Website: <https://www.gob.mx/guardianacional> (Look for cybercrime units or contact information for digital crimes)
    - **How quickly to contact:** Immediately for severe cyber incidents.

- **Typical Turnaround Time:** Varies by case complexity.

## Europe

- **Germany**
  - **Federal Office for Information Security (BSI)**
    - The central cybersecurity authority in Germany, providing warnings, prevention, and support for IT security incidents.
    - **Contact Information:**
      - Website: <https://www.bsi.bund.de/>
      - Email: cert-bund@bsi.bund.de
    - **How quickly to contact:** As soon as possible after detecting a significant incident.
    - **Typical Turnaround Time:** Initial advice and support can be provided quickly; deeper assistance depends on the case.
- **France**
  - **National Agency for the Security of Information Systems (ANSSI)**
    - ANSSI is responsible for cybersecurity and provides incident response assistance.
    - **Contact Information:**
      - Website: <https://www.ssi.gouv.fr/>
    - **How quickly to contact:** Promptly report serious incidents.
    - **Typical Turnaround Time:** Response times can vary based on the severity and national importance of the incident.
- **Netherlands**
  - **National Cyber Security Centre (NCSC-NL)**
    - The NCSC-NL is the Dutch national expert center for cybersecurity.
    - **Contact Information:**
      - Website: <https://www.ncsc.nl/>
    - **How quickly to contact:** Report serious cybersecurity incidents as soon as possible.
    - **Typical Turnaround Time:** They aim to provide initial support quickly.
- **United Kingdom**
  - **National Cyber Security Centre (NCSC)**
    - The NCSC provides advice and support for public and private sector organizations on how to respond to cyber incidents.
    - **Contact Information:**
      - Website: <https://www.ncsc.gov.uk/>
    - **How quickly to contact:** As soon as possible for significant cyber incidents.
    - **Typical Turnaround Time:** Aims for quick initial response and ongoing support.
- **Italy**
  - **Italian National Cybersecurity Agency (ACN)**

- The national agency responsible for cybersecurity, coordinating incident response and prevention.
    - **Contact Information:**
      - Website: <https://www.acn.gov.it/>
    - **How quickly to contact:** Promptly report serious cyber incidents.
    - **Typical Turnaround Time:** Varies by incident.
- **Spain**
  - **National Cybersecurity Institute (INCIBE)**
    - INCIBE is a reference institution for cybersecurity development and incident response.
    - **Contact Information:**
      - Website: <https://www.incibe.es/>
      - Phone: 017 (Cybersecurity Help Line, domestic only)
    - **How quickly to contact:** For incidents affecting individuals and SMEs, as well as significant incidents.
    - **Typical Turnaround Time:** Provides prompt advice and support.
- **Sweden**
  - **Swedish Civil Contingencies Agency (MSB) / CERT-SE**
    - CERT-SE is the national Computer Emergency Response Team, handling incident coordination.
    - **Contact Information:**
      - Website: <https://www.cert.se/>
    - **How quickly to contact:** Report incidents as soon as possible.
    - **Typical Turnaround Time:** Provides guidance and coordination for incident response.
- **Poland**
  - **Computer Emergency Response Team Poland (CERT Polska)**
    - CERT Polska is part of the Research and Academic Computer Network (NASK) and handles cybersecurity incidents.
    - **Contact Information:**
      - Website: <https://www.cert.pl/en/>
    - **How quickly to contact:** Report incidents as soon as possible.
    - **Typical Turnaround Time:** Provides initial analysis and support.
- **Ireland**
  - **National Cyber Security Centre (NCSC Ireland)**
    - The NCSC Ireland is responsible for national cybersecurity and incident response.
    - **Contact Information:**
      - Website: <https://www.ncsc.gov.ie/>
    - **How quickly to contact:** Report significant incidents as soon as possible.
    - **Typical Turnaround Time:** Aims to provide prompt advice and support.
- **Belgium**
  - **Centre for Cybersecurity Belgium (CCB)**

- The CCB is the central authority for cybersecurity in Belgium.
  - **Contact Information:**
    - Website: <https://ccb.belgium.be/en>
  - **How quickly to contact:** Report incidents as soon as possible.
  - **Typical Turnaround Time:** Provides advice and coordinates incident response.
- **Switzerland**
  - **National Cyber Security Centre (NCSC)**
    - The Swiss NCSC is the contact point for cyber incidents and provides recommendations.
    - **Contact Information:**
      - Website: <https://www.ncsc.admin.ch/ncsc/en/home.html>
    - **How quickly to contact:** Report significant incidents promptly.
    - **Typical Turnaround Time:** Aims for quick initial response.
- **Norway**
  - **Norwegian National Cyber Security Centre (NCSC Norway)**
    - NCSC Norway is the national competence center for cybersecurity.
    - **Contact Information:**
      - Website: <https://nsm.no/ncsc>
    - **How quickly to contact:** Report serious incidents as soon as possible.
    - **Typical Turnaround Time:** Provides advice and assistance.

## Asia

- **Japan**
  - **National center of Incident readiness and Strategy for Cybersecurity (NISC)**
    - NISC is the command center for government-wide cybersecurity policy and incident response.
    - **Contact Information:**
      - Website: <https://www.nisc.go.jp/>
    - **How quickly to contact:** For incidents affecting critical infrastructure or national security.
    - **Typical Turnaround Time:** Varies based on incident severity.
- **South Korea**
  - **Korea Internet & Security Agency (KISA)**
    - KISA is responsible for information security and incident response.
    - **Contact Information:**
      - Website: <https://www.kisa.or.kr/eng/main.jsp>
      - Phone: 118 (Cybercrime Report Center, domestic only)
    - **How quickly to contact:** Immediately for significant incidents.
    - **Typical Turnaround Time:** Prompt initial response and ongoing support.
- **Singapore**
  - **Cyber Security Agency of Singapore (CSA)**

- CSA is responsible for overseeing national cybersecurity strategies and incident response.
    - **Contact Information:**
      - Website: <https://www.csa.gov.sg/>
    - **How quickly to contact:** For incidents affecting critical information infrastructure or national interests.
    - **Typical Turnaround Time:** Varies based on severity.
- **India**
  - **Indian Computer Emergency Response Team (CERT-In)**
    - CERT-In is the national agency for responding to computer security incidents.
    - **Contact Information:**
      - Website: <https://www.cert-in.org.in/>
      - Email: [incident@cert-in.org.in](mailto:incident@cert-in.org.in)
    - **How quickly to contact:** Report significant incidents as soon as possible.
    - **Typical Turnaround Time:** Provides initial alerts and coordination.
- **China**
  - **National Computer Network Emergency Response Technical Team/Coordination Center of China (CNCERT/CC)**
    - CNCERT/CC is the national computer emergency response team responsible for cybersecurity incident response and coordination.
    - **Contact Information:**
      - Website: <http://www.cert.org.cn/publish/english/>
    - **How quickly to contact:** For significant incidents affecting critical infrastructure or national security.
    - **Typical Turnaround Time:** Varies based on incident severity and impact.
- **Israel**
  - **Israel National Cyber Directorate (INCD)**
    - The INCD is responsible for national cybersecurity, incident response, and threat intelligence.
    - **Contact Information:**
      - Website: [https://www.gov.il/en/departments/israel\\_national\\_cyber\\_directorate](https://www.gov.il/en/departments/israel_national_cyber_directorate)
    - **How quickly to contact:** Report significant cyber incidents as soon as possible.
    - **Typical Turnaround Time:** Provides guidance and coordination for incident response.
- **United Arab Emirates**
  - **UAE Cyber Security Council**
    - The council oversees cybersecurity strategies and incident response for the UAE.
    - **Contact Information:**



- **National Cyber and Information Security Center (CSIRT-Colombia)**
  - CSIRT-Colombia is the national computer security incident response team.
  - **Contact Information:**
    - Website: <https://www.csirt.gov.co/>
  - **How quickly to contact:** Report serious cybersecurity incidents promptly.
  - **Typical Turnaround Time:** Aims for quick initial response and support.
- **Chile**
  - **National Cybersecurity Center (CSIRT Chile)**
    - CSIRT Chile is the national cybersecurity incident response team, providing support and coordination.
    - **Contact Information:**
      - Website: <https://www.csirt.gob.cl/>
    - **How quickly to contact:** Report incidents as soon as possible.
    - **Typical Turnaround Time:** Provides guidance and support for incident response.
- **Peru**
  - **National Digital Government and Information Security Secretariat (SEGDI)**
    - SEGDI is responsible for digital government, cybersecurity, and incident response coordination.
    - **Contact Information:**
      - Website: <https://www.gob.pe/segdi>
    - **How quickly to contact:** Report significant cyber incidents promptly.
    - **Typical Turnaround Time:** Varies by incident.
- **Ecuador**
  - **National Secretariat for Public Administration Security (SNASP)**
    - SNASP oversees cybersecurity for public administration and coordinates incident response.
    - **Contact Information:**
      - Website: (Information often integrated within broader government security sites)
    - **How quickly to contact:** For incidents affecting public administration or critical infrastructure.
    - **Typical Turnaround Time:** Provides advice and coordination.

## ANZ

- **Australia**
  - **Australian Cyber Security Centre (ACSC)**
    - The ACSC is the Australian Government's lead agency for cyber security. It provides advice and assistance to Australian organisations and individuals to protect themselves from cyber threats.
    - **Contact Information:**
      - Website: <https://www.cyber.gov.au/>

- **How quickly to contact:** Report cyber security incidents and vulnerabilities as soon as possible.
- **Typical Turnaround Time:** Aims to provide timely advice and support for incident response.
- **New Zealand**
  - **CERT NZ**
    - CERT NZ is New Zealand's Computer Emergency Response Team, responsible for providing advice and support to businesses and individuals affected by cyber security incidents.
    - **Contact Information:**
      - Website: <https://www.cert.govt.nz/>
    - **How quickly to contact:** Report cyber security incidents promptly.
    - **Typical Turnaround Time:** Focuses on providing quick initial response and guidance.